10/5/2000

Central Office: Atlanta Toco Hills (ATLNGATH)

Site Contact: John Burns 404-728-7246 Address: 7 Executive Park Drive

Room 227

Atlanta, GA 30329

ETET Test Line Status:

DLEC	Phone Number	r CA/PR	LS Order	DLEC Contact
Covad	404-325-4673	35/1785	C0246RL5	Lans Chase
Covad	404-325-3157	35/1746		
Rhythms	404-325-7209	35/1751	COR4B508	
Northpoint	404-325-5323	35/1768	COGMN283	Greg Pachecko

Splitter Assignments:

DLEC Splitter Count

 Covad
 SPLOVC02023305-01-01-1
 through 06-4

 Rhythms
 SPLAKJ02023305-01-07-1
 through 12-4

 Northpoint
 SPLFIM02023305-01-13-1
 through 18-4

Trouble Number: 1	
Description: Introduce trouble in data jumper pair	r in CO by lifting jumper at CLEC cable
DLEC Test Line:	
Requested by: BellSouth	
Team Members participating: Dan Stinson.	Eric Brockman, DLEC technical rep
Planned Start: Actual Sta	rt:
Intended Flow and Timeline:	
Flow	Actual Date & Time:
End user reports data trouble to ISP ISP reports data trouble to DLEC DLEC reports data trouble to UNE Center UNE Center creates trouble ticket and dispatches to CO for jumper verification Trouble found by CO tech Ticket closed to UNE Center Trouble closed to DLEC Trouble closed to ISP/End user	
Fallout Issues:	

er in CO by lifting jumper at OE MDF
Eric Brockman
rt:
Actual Date & Time:

10/5/2000

Trouble Number: 3 **Description:** Introduce trouble in voice jumper in field by lifting jumper at serving FDI DLEC Test Line: Requested by: BellSouth Team Members participating: Dan Stinson, Danny Colburn, Eric Brockman Planned Start: Actual Start: **Intended Flow and Timeline:** Actual Date & Time: Flow End user reports voice/data trouble to RRC RRC issues trouble ticket RRC runs MLT Test RRC dispatches to CO for jumper verification No Trouble Found by CO tech RRC dispatches to field Trouble found by outside tech Ticket closed to RRC Trouble closed to End user Fallout Issues:

Trouble Number: 4	
Description: Introduce bad splitter card (voice	e open) in CO splitter shelf
DLEC Test Line:	
Requested by: BellSouth, Northpoint	
Team Members participating: Dan Stinson,	Eric Brockman
Planned Start: Actual Star	rt:
Intended Flow and Timeline:	
Flow	Actual Date & Time:
End user reports voice/data trouble to RRC RRC issues trouble ticket RRC runs MLT Test RRC dispatches to CO for jumper verification Trouble Found by CO tech (no dial tone narrowed down to splitter) CO tech replaces splitter card Ticket closed to RRC Trouble closed to End user	
Fallout Issues:	

Trouble Number: 5	
Description: Introduce bad splitter card (data	open) in CO splitter shelf
DLEC Test Line:	
Requested by: BellSouth, Northpoint	
Team Members participating: Dan Stinson.	Eric Brockman
Planned Start: Actual Sta	art:
Intended Flow and Timeline:	
Flow	Actual Date & Time:
End user reports data trouble to ISP ISP reports data trouble to DLEC DLEC reports data trouble to UNE Center UNE Center creates trouble ticket and dispatches to CO for jumper verification No trouble found by CO tech Co refers to UNE Center DLEC advised of NTF; offered options of closing ticket or trouble-shooting splitter DLEC requests card change Trouble clears Trouble closed to DLEC Trouble closed to ISP/End user	
Fallout Issues:	

10/5/2000

Trouble Number: 6 **Description:** Introduce CPE data trouble at 7 Exec by unplugging loop from modem DLEC Test Line: Requested by: BellSouth, Northpoint Team Members participating: Dan Stinson, Eric Brockman, John Burns, DLEC technical rep Planned Start: _____ Actual Start: ____ Intended Flow and Timeline: Actual Date & Time: Flow End user reports data trouble to ISP ISP reports data trouble to DLEC Trouble resolved over phone w/customer? If Yes, Close. If No, continue below. DLEC reports data trouble to UNE Center UNE Center creates trouble ticket and dispatches to CO for jumper verification No trouble found by CO tech Co refers to UNE Center DLEC advised of NTF; offered options of closing ticket or trouble-shooting splitter DLEC requests card change Trouble does not clear UNE Center dispatches outside No trouble found by Outside tech IW or jack trouble I&M tech fixes trouble Trouble closed to DLEC and bill Trouble closed to ISP/End user Fallout Issues:

Trouble Number: 7	
Description: Perform parametric testing on I	Line Sharing pairs
DLEC Test Line:	
Requested by: BellSouth (H B Greer), North	npoint
Team Members participating: HB Greer, 1	Eric Brockman
Planned Start: Actual Sta	art:
Intended Flow and Timeline:	
Flow	Actual Date & Time:
Quantify performance of lines; characterization of loop pairs to be performed with Yokogawa LX-100 test set	
Fallout Issues:	

Known Issues:

Very difficult to create data trouble outside

Troubles will have to be closely coordinated with service order tests due to trouble ticket creation.

(form last revised 7/11/00)

BellSouth Tracking # Customer PON #			Page # Version #
DART L COREDING OF CTION			<u> </u>
PART I - ORDERING SECTION			
Customer ACTL:			
Date Order Submitted by Custon Date Order Received by BellSou Desired Due Date:			REQ TYPE: AB
Desired Due Date.		İ	
New Splitter System Capacity	The second of th	Generality of Ste	sterres titles Order:
Initial Order	W	96 Line System(s)	24 Line System(s)
Update Existing Order		96 Line System(s)	24 Line System(s)
Cancel Existing Order		-	
Line Activation/De-Activation	(See Part 1	B attached)	
Update Existing Order			
Cancel Existing Order			
Disconnect Existing Splitter Cap	pacity (See Part 1	C attached)	
Update Existing Order			
Cancel Existing Order			
Date Order Sent to Network CCI	M:	Date CCM	A Response Needed:
BellSouth CRSG/Account Team	Representative	Customer Order/Des	ign Contact Information
And Annual Control		Company Name	and the second s
Name Title		Company Name Contact Name	
Address		Title	
City		Department	
State Zip Code		Address	
Telephone Number:		City	
FAX Number:		State	Zip Code
E-mail: Bill Date:		Telephone Number	
		FAX Number: E-mail:	
		E-111011.	
		Customer Billing Info	ormation
		Street	
		Room	Floor#
		City State	Zip Code
		ACNA	Zip Code
	1	OCN	
	,	BAN Number	
		Billing Cont. Name	
		Billing Contact #	
Remarks:			
. comains.			
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BellSouth Tracking #	Page #	
Customer PON #	Version #	

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BellSouth Tracking # Customer PON #			Page # Version #
PART I - ORDERING SECTION			
TAKTT- OKDERING SECTION			
Customer ACTL:			
Date Order Submitted by Custo	mer:		REQ TYPE: AB
Date Order Received by BellSon			
Desired Due Date:			
New Splitter System Capacity		and the second of the second o	
1.27.10.4			bons this Order,
Initial Order		96 Line System(s)	24 Line System(s)
Update Existing Order		96 Line System(s)	24 Line System(s)
Cancel Existing Order			
Line Activation/De-Activation	(See Part 1	B attached)	
Initial Order	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	- 4	
Update Existing Order			
Cancel Existing Order			
cancer amount of the			
Disconnect Existing Splitter Ca	pacity (See Part 1	C attached)	
Initial Order			
Update Existing Order			
Cancel Existing Order			
Date Order Sent to Network CCI	VI:	Date CCM	Response Needed:
Bulley in CDCCIA		A	
BellSouth CRSG/Account Team	Kehleseuranne	Customer Order/Desi	gn Contact Information
Name		Company Name	
Title		Contact Name	
Address		Title	
GT, T	a con a conspects to	Department	
State Zip Code		Address	
Telephone Number:		City	
FAX Number:		State	Zip Code
		Telephone Number:	
E-mail: Bill Date:		FAX Number:	
Service State Control of the Control		E-mail:	
		Customer Billing Info	mation
		Bill Name	
		Street	
		Room	Floor#
		City	
		State	Zip Code
		ACNA	
		OCN	
		BAN Number	
		Billing Cont. Name	
		Billing Contact #	
	•	Berginal Colonia Colon	
Remarks:	<u>i</u>		
<u> </u>			

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BellSouth Tracking #	Page #
Customer PON #	Version #

(form last revised 8/29/00)

BellSouth Tracking #	Page #
Customer PON #	Version #
PART IB - LINE ACTIVATE / DE	-ACTIVATE
Company Name:	
Line Activation/De-	Activation
Desired Due Date:	ACTL:
line sharii	(Action entries, A for activate, D for deactivate, CF change from, CT change to) (Type entries, DO is data only for when BST furnishes splitter; DV is data and voice and VO is voice only and are used in sets when the DLEC furnishes the splitter) ppropriate existing cable/pair name/range(s) that is to be used for ng so it can be recorded in the COSMOS GF inventory (must be in eve ranges in multiples of 24 or 25). Type Cable ID Pair Range to Cable ID Pair Range Cable ID Pair Range To Cable ID Pair Range Cable ID Pair Range To Cable ID Pair Range
	Cable ID Pair Range to Pair Range
Remarks:	

(form last revised 7/11/00)

South Tracking #				ge #
stomer PON #			ve	rsion #
RT IC - DISCONNI	ECT			
Company	Nama			
Company	Name.			
Order Info	ormation for Disconnect Existi	ng Splitter System	Capacity	
	-	_		
Desired D	ue Date:	ACTL:		
List the sy	stem(s) to disconnect, use ac	Iditional pages if r	necessary:	
•	data is required in order to stop		•	
Specific s	ystem data (take from original	FOC document &	splitter Notification	Document)
	Cyatam Cina	24	96	
	System Size Splitter Assignment Data	24	90	
	Splitter Assignment Data			
	System Size	24	96	
	Splitter Assignment Data			
	System Size	24	96	
	Splitter Assignment Data			
	System Size	24	96	
	Splitter Assignment Data			
				<u></u>
	System Size	24	96	
	Splitter Assignment Data			
Damanka				
Remarks:				

Lsodfo~1.xls Part IC Disc

(form last revised 7/11/00)

BellSouth Tracking #		Page #
Customer PON #		Version#
PART II -CCM RESPONSE		_
TAKT II -COM KESPONSE		
Network CCM Response to CRSG/	onse Section Account Team required for new splitter o	orders only)
Date received from 0 Date CCM Response	CRSG/Account Team Originator:	
Date response subn	nitted to CRSG/Account Team Originator	:
Company Name:		
ACTL:		
Desired Due Date:		
Network CCM Conta	ct Name	
Address		
City		
State	Zip Code	
Telephone Number		
Fax Number		
Equipment installation one time and will be a	n and COSMOS records <i>can</i> be completed available on:	to handle the entire order at
Note: CC	M proceeds with order process	
	n and COSMOS records <i>cannot</i> be comple g dates will apply (use additional line if requ	
	96 line system(s) available on: 96 line system(s) available on:	
	24 line system(s) available on:	
	24 line system(s) available on:	
Note: CC	M does not proceed with order process until	I receipt of CRSG clarification
		•
Remarks:		_

(form last revised 7/11/00)

BellSouth Tracking # Customer PON #			Page # Version #
PART III - SPLITTER ORDER (COMMITMENT		
Company Name: Desired Due Date: ACTL			!
BellSouth CRSG/A	T Representative		
Name Address City State Telephone Number	Zip Code		
E-Mail			
one time and will be Equipment and COS one time: the following 0 96 line 0 24 line	SMOS records <i>can</i> be contavailable on: SMOS records <i>cannot</i> being dates will apply (use a system(s) available on:	e completed to handle the	ne entire order at
Remarks:			

(form last revised 8/29/00)

Version 5 form and instructions revised 8/29/00

Splitter Assignment Notification Form

CA/PR NOTIFICATION TO COSMOS		
BellSouth Tracking # Company Name: Customer PON #		
ACTL: SWITCH WC COSMOS NPA/NXX		
Network CCM Contact Name Telephone Number]	<u> </u>
THIS SUBMISSION COVERS THE FOLLOWING:		
SPLITTER ASSMT NOTIF TO COSMOS date sent to COSMO SPLITTER ASSMT NOTIF TO CUSTOMER (CRSG) date sent to CRSG CA/PR NOTIF TO COSMOS date sent to COSMO		
DATA MUST BE IN COSMOS BY Note: This date must be equal to or less than completion date defined on Part II Co	CM Respon	se
SPLITTER ACTIVITY		
ACT SPLITTER NAME SPLITTER NAME FRAME CODE FIRST CIRCUIT LAST CIRCUIT NAME	FRAME BLOCKS	SYSTEM SIZE
	ł	
CA/PR ACTIVITY Lines to Activate/Deactivate/Change: (Action entries, A for activate, D for deactivate, CF change from, C (Type entries, DO is data only for when BST furnishes splitter; DV is data and voice and VO is voice only and are used in sets	T change t	o)
when the DLEC furnishes the splitter)		
List the appropriate existing cable/pair name/range(s) that is to be used for line sharing so it can be recorded in the COSMOS GF inventory (must be in consecutive ranges in multiples of 24 or 25).		
Action Type Cable ID Pair Range	l to	
Cable ID Pair Range	to	
Cable ID Pair Range	to	
Cable ID Pair Range	to	
Cable ID Pair Range Cable ID Pair Range	to	
Cable 15 Fall Kange	to	
REMARKS:		